BLACKTOR

PROTECTION MANAGEMENT

CLIENT CONFIDENTIALITY ASSURANCE

PROTECT · SECURE · ASSURE

Our commitment

Discretion is fundamental to the protection, security and lifestyle concierge services offered by BlackTor Protection Management. We recognise that clients may entrust personnel with access to private information, sensitive environments and personal arrangements. We require everyone working on a BlackTor assignment to treat that trust with care and professionalism.

The information we protect

Our confidentiality requirements cover client identities and relationships; family and household matters; private residences; travel plans and movements; appointments and medical information; business and financial affairs; conversations and correspondence; photographs and recordings; and security arrangements or operational details.

Standards required of our personnel

BlackTor personnel and associates are expected to use client information only for authorised assignment purposes; share it only with those who have a legitimate need to know; protect records and communications; and avoid discussing, photographing or publicising clients, their guests or their activities without appropriate permission. Client engagements must not be used for personal promotion or social-media content.

Confidentiality beyond the assignment

Our standard staff and associate non-disclosure agreement requires confidentiality during an engagement and after it ends, for as long as the information remains confidential and subject to applicable law. Assignment-specific confidentiality measures can also be agreed where appropriate.

Lawful disclosure and safeguarding

Confidentiality does not prevent lawful reporting of crime, safeguarding concerns, protected disclosures, regulatory reporting or compliance with legal obligations. Personal information must be handled in accordance with applicable UK data protection law.

Accountability

Personnel are expected to report suspected confidentiality or information-security breaches promptly. BlackTor may take appropriate contractual, operational or legal action where its confidentiality requirements are breached.

For clients and prospective partners

This statement summarises the confidentiality standards BlackTor requires of its personnel. A sample of the full Staff & Associates Confidentiality and Non-Disclosure Agreement can be made available on request. Specific contractual terms can be discussed in confidence before an engagement begins.

Client information is treated with discretion. No public statement can guarantee absolute confidentiality or override applicable law.